## SENSITIVITY ANALYSIS USING PRIORITY REACHABILITY MATRIX FOR THE ANALYTIC HIERARCHY PROCESS

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#### ABSTRACT

This paper treats of sensitivity analysis relating to priority which is playing an important role in the AHP. Namely, it examines theoretically, when the priority values of criteria of a certain level in hierarchy change, how these changes will affect the priority values of criteria or alternatives of other levels as well as to what degree they will affect the said priority values, and further, whether it is capable of causing rank reversal among the alternatives. Consequently, by deriving some theorems, this paper clarifies that all these problems can easily be solved analytically, using the priority reachability matrix newly defined in this paper. Further, by applying these theorems actually to a certain dwelling selection problem, this paper verifies its usefulness.

### 1. INTRODUCTION

The Analytic Hierarchy Process (AHP)(Saaty 1980) developed by T.L.Saaty as a support method for multiobjective decision making has recently been attracting public attention in many scientific fields such as system engineering, operations research, management science, and so on (Saaty 1983, Manabe 1986). The AHP is simple in its procedure, easily comprehensible even by beginners, and further, easily applicable to unquantifiable decision problems, compared with hitherto-existing various methods for multiobjective decision problems. For this reason, numerous applications of the AHP have been reported to date (Tone 1986 etc.).

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The process of the AHP can be classified in summary into the following three steps:

[Step 1] The decision problem is expressed in the form of a hierarchy in such a way that an overall goal exists in the first level, the criteria and the subcriteria exist in the second level and thereafter, and the alternatives exist in the lowest level. Namely, the hierarchy is composed of levels whose detail increases from top to bottom.

[Step.2] The degree of importance of each element of the k-th level, k=2,...,L with respect to the j-th element  $s_{k-1j}$ , j=1,...,n of the (k-1)th level (one at a time) is questioned to the decision maker(s) by pairwise comparison. Then, the results thus obtained are summarized in the form of a pairwise comparison matrix (reciprocal matrix). If and only if this matrix is consistent, then eigenvector to maximum eigenvalue of the matrix is considered as the direct priority vector  $\mathbf{a}_{kj} = (a_{1j}, \ldots, a_{nkj})^T$  of elements of the k-th level with respect to the  $\mathbf{s}_{k-1j}$ , where the vector  $\mathbf{a}_{kj}$ is normalized as follows:

$$\sum_{i \in I_{kj}}^{\Sigma a_{ij}} = 1 \text{ and } a_{ij} \ge 0, \quad k=2,...,L, \quad j=1,...,n_{k-1}, \quad (1)$$

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where L is the number of levels in a hierarchy,  $n_{k-1}$  is the number of elements of the (k-1)th level, and  $I_{kj}$  is the index set of elements  $s_{ki}$  connected directly with the j-th element  $s_{k-1j}$  of the (k-1)th level.  $I_{kj} \subset \{1, 2, \ldots, n_k\}$ .

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[Step 3] From these  $a_{kj}$ ,  $j=1,\ldots,n_{k-1}$ , the direct priority matrix  $A_k=[a_{k1},\ldots,a_{kj},\ldots,a_{kn_{k-1}}]$  of the k-th level is made. Then, using these matrices  $A_k$ ,  $k=2,\ldots,L$ , the composite priority vector  $w_k=(w_{k1},\ldots,w_{kn_k})^T$  of each level with respect to the overall goal is composed by the following principle:

$$w_{k} = A_{k} w_{k-1}$$
  
=  $A_{k} A_{k-1} \cdots A_{2} w_{1}, \quad k=2, \dots, L.$  (2)

Because the first level usually has a single overall goal,  $w_1$  is scalar and its priority value is assumed to equal unity, i.e.,  $w_1 = 1$ . Therefore, from (2), the composite priority vector  $w_L$  of the alternatives becomes as follows:

$$\mathbf{w}_{\mathrm{L}} = \mathbf{A}_{\mathrm{L}}\mathbf{A}_{\mathrm{L}-1}\cdots\mathbf{A}_{\mathrm{Z}}.$$
 (3)

When we use the AHP actually, in Step 2, we have often difficulty in deriving the consistent priority values from the decision maker. Namely, the decision maker must, on his subjective judgement, answer the degree of relative importance of each element with numerical values from 1 to 9 and their reciprocals, but it often happens that he can have no confidence in answering it. In such a case, if he can easily make so-called sensitivity analysis of priority, such as (i) how the result of the judgement by pairwise comparison will affect the priority values, and also (ii) how the change of these priority values will affect the composite priority values of the elements of other levels, it is very useful. As regards sensitivity analysis on (i), the method (Vargas 1983) of using the Hadamard product and the methods (Harker 1985) of using the partial derivative of pairwise comparison matrix have already been studied, but as for sensitivity analysis on (ii), it has not been throughly researched yet.

At such a background, this paper treats of sensitivity analysis relating to (ii). Namely, in this paper we examine theoretically, when the priority values of criteria of a certain level in the hierarchy change, how these changes will affect the priority values of criteria or alternatives of other levels as well as to what degree they will affect the said priority values, and further, whether it is capable of causing rank reversal among the alternatives. Consequently, by deriving some theorems, we clarifies that all these problems can easily be solved analytically, using the priority reachability matrix newly defined in this paper. Further, by applying these theorems actually to a certain dwelling selection problem, we verifies its usefulness.

## 2. PRIORITY REACHABILITY MATRIX AND ITS PROPERTIES

Definition 1: Using priority matrices  $A_k$ , k=2,...,L, we make a  $\sum_{k=1}^{L} n_k \times \sum_{k=1}^{L} n_k$  block matrix A+as follows: k=1

$$\mathbf{A} = \begin{bmatrix} \mathbf{0} & \dots & \mathbf{0} & \mathbf{n}_{1} \\ \mathbf{A}_{2} & \mathbf{0} & \vdots & \mathbf{n}_{2} \\ \mathbf{0} & \mathbf{A}_{3} & \mathbf{0} & \vdots & \mathbf{n}_{3} \\ \vdots & \ddots & \ddots & \vdots & \vdots \\ \mathbf{0} & \dots & \mathbf{0} & \mathbf{A}_{L} & \mathbf{0} \end{bmatrix} \mathbf{n}_{L}$$
(4).

Then we define a  $\sum_{k=1}^{L} n_k \sum_{k=1}^{L} n_k$  block matrix  $M=[M_{pq}]$ , p,q=1,...,L, obtained by the following equation as priority reachability matrix.

 $M = I + A + A^{2} + ... + A^{L-1}, \qquad (5)$ 

where I is an identity matrix.

This priority reachability matrix has the following properties.

**Property 1:** The priority reachability matrix M is a block lower triangular matrix. Namely, each  $n_p \ge n_q$  block  $M_{pq}$ , p,q=1, ...,L, is as follows:

Especially, from (2), block M<sub>pl</sub>, p=2,...,L, is

$$M_{p1} = A_{p}A_{p-1}\dots A_{2} = W_{p}.$$
(Proof is omitted)

Property 2: Every column sum of each block  $M_{pq}$  (p≥q) is 1. (Proof is omitted)

(8) and (9) are important especially. (8) means that block  $M_{pq}$  (p>q) indicates composite priorities of the elements (i.e., subcriteria or alternatives) of the p-th level with respect to the elements (i.e., criteria or subcriteria) of the q-th level. Also, (9) means that block  $M_{pl}$  indicates composite priorities of the elements of the p-th level with respect to the overall goal. Therefore, composite priorities  $w_L$  of the alternatives for the overall goal appear in the block  $M_{Ll}$ . Namely, by calculating the priority reachability matrix, it is possible to examine the order of the subcriteria or the alternatives for each criterion, so that it is possible to make further scrutiny.

### 3. SENSITIVITY ANALYSIS OF PRIORITY

# 3.1 Sensitivity analysis on local change of aki

In this section we consider the case where the priority vector  $\mathbf{a}_{kj}$  of the elements of the k-th level with respect to the j-th element  $\mathbf{s}_{k-1j}$  of the (k-1)th level changes from the present value  $\mathbf{a}_{kj}^*$  to a certain value  $\mathbf{a}_{kj}^* + \Delta \mathbf{a}_{kj}$ . In this case, changes of the priority reachability matrix M and the composite priority vector  $\mathbf{w}_L$  of the alternatives can be summarized into the following two theorems, respectively.

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Theorem 1: When the value of  $a_{kj}$  changes from its present value  $a_{kj}^{\star}$  to  $a_{kj}^{\star} + \Delta a_{kj'}$  only the blocks  $M_{pq}$  which satisfies  $p \geq k$  and  $q \leq k-1$  change from the present value  $M_{pq}^{\star}$  to

$$\mathbf{M}_{pq}^{*} + \Delta \mathbf{M}_{pq} = \mathbf{M}_{pq}^{*} + \mathbf{M}_{pk}^{*} \Delta \mathbf{a}_{kj} [\mathbf{M}_{k-lq}^{*}]_{j}, \qquad (10)$$

where  $[M^*_{k-1q}]_j$  is a 1 x n<sub>q</sub> vector consisiting of the j-th row of the matrix  $M^*_{k-1q}$ . (Proof is omitted)

On the other hand, change of composite priority vector  $w_L$  of the alternatives becomes as follows, as a special case in Theorem 1.

Theorem 2: When the value of  $a_{kj}$  changes from its present value  $a_{kj}^*$  to  $a_{kj}^*$ +  $\Delta a_{kj}$ , the composite priority vector  $w_L$  of the alternatives with respect to the overall goal changes from the present value  $w_L^*$  to

$$w_{L}^{*} + \Delta w_{L}^{*} = w_{L}^{*} + w_{k-1j}^{*} M_{Lk}^{*} \Delta a_{kj}, \qquad (11)$$

where  $w_{k-1j}^*$  is the present composite priority value of the element  $s_{k-1j}^*$ . (Proof is omitted)

## 3.2 Sensitivity analysis on global change of aki

In 3.1, we considered the case where the value of  $a_{k\,j}$  changes from the present value  $a_{k\,j}^{\star}$  to one specific value  $a_{k\,j}^{\star}+\Delta a_{k\,j}$ . In this section, we expand it further, and consider in what region the composite priority vector  $w_L$  of the alternatives will change when  $a_{k\,j}$  changes throughout its whole domain.

Theorem 3: When  $a_{kj}$  changes throughout the whole domain defined by (1), namely,

$$\{a_{kj} \mid \sum_{i \in I_{kj}} = 1 \text{ and } a_{ij} \ge 0\},$$
(12)

the composite priority vector  $\boldsymbol{w}_{\mathrm{L}}$  of the alternatives changes in the following region:

$$\Gamma_{L}(\mathbf{a}_{kj}) = \{ \mathbf{w}_{L} \mid \mathbf{w}_{L} = \Sigma \mathbf{b}_{i} \mathbf{a}_{ij}, \Sigma \mathbf{a}_{ij} = 1, \mathbf{a}_{ij} \ge 0 \}, \qquad (13)$$
$$i \in \mathbf{I}_{kj} \quad i \in \mathbf{I}_{kj}$$

where the  $n_k \times 1$  vector **b**; is

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$$\mathbf{b}_{i} = \mathbf{M}_{ik}^{*} [\mathbf{A}_{k}^{*}]_{i} \mathbf{w}_{k-1}^{*}, \qquad (14)$$

and the matrix  $[\mathbf{A}_{k}^{\star}]_{i}$  is a  $n_{k} \times n_{k-1}$  matrix in which only the j-th column of the matrix  $\mathbf{A}_{k}^{\star}$  is replaced by  $n_{k} \times 1$  fundamental vector  $\mathbf{e}_{i}$  having 1 in the i-th entry and 0 in the other entries, namely,

$$[\mathbf{A}_{k}^{\star}]_{i} = [\cdot \mathbf{a}_{k1}^{\star} \cdots \mathbf{a}_{kj-1}^{\star} \mathbf{e}_{i} \mathbf{a}_{kj+1}^{\star} \cdots \mathbf{a}_{kn_{k-1}}^{\star}]_{*}$$
(15)  
(Proof is omitted)

Theorem 3 means that the domain of  $\mathbf{a}_{kj}$  is mapped on the convex region  $\Gamma_{L}(\mathbf{a}_{kj})$  formed by extreme points  $\mathbf{b}_{i}$ , is  $\mathbf{i}_{kj}$  in the space of composite priorities of the alternatives. Namely, the larger this mapping region

F ~ 207  $\Gamma_{L}(a_{kj})$  is, the more largely  $w_{L}$  changes according to slight change of  $a_{kj}$ . Therefore, in this paper, we define sensitivity coefficient of  $w_{L}$  to  $a_{kj}$  as follows:

Definition 2:  $\alpha(a_{kj})$  defined by the following equation is called the sensitivity coefficient of  $w_L$  to  $a_{kj}$ .

$$\alpha(\mathbf{a}_{kj}) = \sqrt{\frac{1}{n(\mathbf{I}_{kj})^{-1}}} \frac{\mathbf{E}}{i \mathbf{E} \mathbf{I}_{kj}} (\mathbf{b}_{i} - \mathbf{\bar{b}})^{\mathrm{T}} (\mathbf{b}_{i} - \mathbf{\bar{b}}), \qquad (16)$$

where  $n(I_{kj})$  is the number of members in the set  $I_{kj}$ . Also,  $b_i$  is the vector given by (14), and  $\tilde{b}$  is the mean of  $b_i$ 's numbering  $n(I_{kj})$ .

Above, we considered sensitivity of  $w_L$  to global change of  $a_{kj}$ . However, simply because the value of sensitivity coefficient of  $w_L$  to a certain  $a_{kj}$  is large, rank reversal among the alternatives to the change of this  $a_{kj}$  does not necessarily occur. Lastly, therefore, we summarize in the following theorem, in what cases rank reversal among the alternatives does not occur.

**Theorem 4:** In the vectors  $b_i$ , it  $I_{kj}$  given by (14), if the order among the component values of each vector are all equal, then rank revarsal among the alternatives does not occur no matter how  $a_{kj}$  changes in its domain given by (12). (Proof is omitted)

Speaking reversely, this means that, when Theorem 4 is not satisfied, the order among the alternatives may change from the present order to a different order, depending upon the way how  $a_{kj}$  changes.

### 4. APPLICATION TO DWELLING SELECTION PROBLEM

## 4.1 Setting of problem

Here, the decision problem under research is a dwelling selection problem. Suppose a man (decision maker) is seeking for a dwelling house. After examining various properties appearing in a dwelling information magazine, he selected three dwellings from among them as candidatory ones (alternatives), and adopted the AHP as a tool for deciding the preference order of these three alternatives. In accordance with the procedure of the AHP, he first made a hierarchy of the dwelling selection problem as shown in Fig.1(See Note 1). Then he decided the value of the priority matrix of each level as shown by  $A_2^*$ ,  $A_3^*$  and  $A_3^*$ . Further, he calculated the composite priority of the alternatives from these values, using (3), and cosequently obtained  $w_4^{a=}(0.381 \ 0.269 \ 0.350)^{T}$ . Eventually, the preference order among three alternatives became A > C > B, and the alternative A proved to be the most desirable house.

Note 1: The hierarchy shown in Fig.1, originally, was a short hierarchy in which the element  $s_{21}$  of the second level was directly connected with the elements  $s_{41}$ ,  $s_{42}$  and  $s_{43}$  of the fourth level. In order to convert it into the complete hierarchy (Saaty 1980), the dummy element  $s_{31}$  is inserted into the third level, and the priority values of all the elements having no direct parent-child relationship are made zero in Fig. 1, hence  $a_{33}^*=(0\ 0\ 0\ 0.6\ 0.1\ 0.3\ )^{\mathrm{T}}$ , for example.

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However, he feels a little anxious about this result of analysis, because among the obtained priority matrix values, he has no confidence especially in the priority vector value  $a_{33}^2 = (0 \ 0 \ 0 \ 0.6 \ 0.1 \ 0.3)^T$  of the subcriteria of the third level with respect to the element  $s_{23}$  (Residential environment) of the second level. He is very eager to know how the change of  $a_{33}^*$  will affect the result of the present analysis. The above is setting of the problem of this example.

### 4.2 Results of sensitivity analysis

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Here, we attempt various sensitivity analyses to the change of priority vector  $\mathbf{a}_{33}$  under the problem setting mentioned in 4.1. For this purpose, we calculate priority reachability matrix M in accordance with (5), and then obtain the value as shown in Fig.2.

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First of all, let us consider the case where  $a_{33}$  changes a little from the present value  $a_{33}^*$  to a new value  $a_{33}^* + \Delta a_{33}^{=(0 \ 0 \ 0 \ 0.5 \ 0.15 \ 0.35 \ )^T$ . In this case,  $\Delta a_{33} = (0 \ 0 \ 0 \ -0.1 \ 0.05 \ 0.05 \ )^T$  and also L=4, 'k=3, j=3, I<sub>33</sub>= {4,5,6}, n(I<sub>33</sub>)=3. From Theorem 1, we can find that only the four blocks  $M_{31}$ ,  $M_{32}$ ,  $M_{41}$  and  $M_{42}$  are affected by the above change of  $a_{33}$ . For example, the block  $M_{42}$  changes from its present value  $M_{42}^*$  to

$$\mathbf{M}_{42}^{*} + \Delta \mathbf{M}_{42}^{*} = \mathbf{M}_{42}^{*} + \mathbf{M}_{43}^{*} \Delta \mathbf{a}_{33} [\mathbf{M}_{22}^{*}]_{3}^{*} \\ = \begin{bmatrix} 0.5 & 0.27 & 0.25 \\ 0.2 & 0.33 & 0.35 \\ 0.3 & 0.40 & 0.40 \end{bmatrix} \begin{bmatrix} 0 & 0 & -0.015 \\ 0 & 0 & 0.005 \\ 0 & 0 & 0.010 \end{bmatrix} \\ = \begin{bmatrix} 0.5 & 0.27 & 0.235 \\ 0.2 & 0.33 & 0.355 \\ 0.3 & 0.40 & 0.410 \end{bmatrix}.$$
(17)

On the other hand, from Theorem 2, composite priority vector  $w_4$  of the alternatives changes from its present value  $w_4^*$  = (0.381 0.269 0.350)<sup>T</sup> to

$$w_{4}^{*} + \Delta w_{4} = w_{4}^{*} + w_{23}^{*} M_{43}^{*} \Delta a_{33} \\ = \begin{bmatrix} 0.381 \\ 0.269 \\ 0.350 \end{bmatrix} + \begin{bmatrix} -0.003 \\ 0.001 \\ 0.002 \end{bmatrix} = \begin{bmatrix} 0.378 \\ 0.270 \\ 0.352 \end{bmatrix}.$$
(18)

Next, let us consider the case where  $a_{33}$  changes throughout its whole domain  $\{a_{33} \mid a_{43}+a_{53}+a_{63}=1, a_{43},a_{53},a_{63} \ge 0\}$ . From (14) in Theorem 3, vectors  $b_i$ ,  $i \in I_{33}$  become

Therefore, the mapping region  $\Gamma_4(a_{33})$ , in which composite priority vector  $w_4$  of the alternatives can change; becomes as follows:

$$\Gamma_{4}(a_{33}) = \{ w_{4} \mid w_{4} = b_{4}a_{43} + b_{5}a_{53} + b_{6}a_{63}, a_{43} + a_{53} + a_{63} = 1, \\ a_{43}, a_{53}, a_{63} \ge 0 \}.$$
(20)

Moreover, since the mean value of the three vectors of (19) becomes  $\mathbf{b} = (0.371 \ 0.266 \ 0.363)^T$ , the value of sensitivity coefficient  $\alpha(\mathbf{a}_{33})$  in Definition 2 becomes 0.055.

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Lastly, let us consider possibility of rank reversal among the alternatives due to global change of  $a_{33}$ . As evident from (19), the order among component values of the vector  $b_5$  is different from those of  $b_4$  and  $b_6$ , and they do not satisfy Theorem 4. Therefore, depending upon the way  $a_{33}$ changes, it is possible that rank reversal among the alternatives may occur. For instance, the present value of  $w_4$  is  $w_4^* = (0.378 \ 0.270 \ 0.352 \ )^T$ , but due to the change of  $a_{33}$  from its present value  $a_{33}^*$  to  $a_{33}^* + \Delta a_{33} = (0 \ 0 \ 0 \ 0.1 \ 0.8 \ 0.1 \ )^T$ , it becomes  $w_4^* + \Delta w_4 = (0.357 \ 0.247 \ 0.396)^T$  from Theorem 2. Namely, the order between the alternative A and C reverses.

Fig.3 shows the mapping regions of  $a_{21}$ ,  $a_{33}$ ,  $a_{41}$ ,  $a_{42}$  and  $a_{45}$  in the space of the alternatives. The broken line in this figure indicates the boundary on which reversal of the order occures, and the white point shows the position of the present composite priority values  $w_4^2$  of the alternatives. On the other hand, Table 1 shows what type of rank reversal is capable of occurring for individual  $a_{kj}$ 's, and also shows the sensitivity coefficient values for all  $a_{kj}$ 's. These results show that in this example, sensitivity of the composite priorities of the alternatives is particularly high for  $a_{41}$ and  $a_{42}$ , and that depending upon the change of these priority vectors, all combinations of orders can occur as the preference order of the alternatives. On the other hand, sensitivity for  $a_{32}$  and  $a_{45}$  is low. No matter how these may change, the preference order remains as A > C > B, and rank reversal never occur.

### 5. CONCLUSION

In this paper, we studied sensitivity analysis relating to priority as one of sensitivity analyses in the AHP. Namely, we examined theoretically, when the priority values of subcriteria with respect to a criterion of a certain level change, how these changes will affect the priority values of criteria or alternatives of other levels as well as to what degree they will affect the said priority values, and further, whether it is capable of causing rank reversal among the alternatives. In consequence, by deriving some theorems, we clarified that all these problems can easily be solved analytically, using the priority reachability matrix newly defined in this paper. Further, by applying these theorems actually to a simple dwelling selection problem, we confirmed usefulness thereof. Finally, as one of the problems to be solved in future, we show sensitivity analysis when the criteria or the alternatives are newly added or deleted.

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Table 1 Sensitivity coefficient and possibility of rank reversal for each a<sub>k i</sub>.

Ranks of alternatives A.B.C							Sensitivity
Rank I	<b>A</b> .	Α	₿	В	C	C	coefficient
Rank 2	В	C	A	C	A	В	a (a11)
Rank 3	С	В	С	Α	В	Α	
a 21	X	0	x	×	0	0	0.171
a	. <b>X</b>	0	x	×	$\mathbf{X}^{1}$	X	0.030
a	×	0	x	×	0	×	0.0155
<b>a</b> 4 2	0	0	0	0	:0:	0.	0.500
a	0	Q	0	0	0	0	0.210
a	0	0	×	×	•0	x	10,090
a	0	0	0	×	0	x	0.120
4	x	0	x	×	x	x	0.020
. 4	x	0	. x	×	0	×	0.060

Mapping regions of aki's.



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